Business Continuity Management Policy

Nowadays, the business environment is constantly changing and there is a risk of uncertainty from various factors that could have an impact on the business process. Sansiri Public Company Limited has recognised the importance of preparing Business Continuity Management (BCM), procedures, and preparing employees of all levels to ensure that the business can continue to operate, protect interests, and build confidence for all stakeholders. Therefore, the Company has established the BCM policy as follows:

1. The Company has developed Business Continuity Management (BCM) in accordance with the Business Continuity Management (BCM) framework including crisis management plan and business continuity plan. The plan is implemented throughout the company and subsidiaries.
2. Risk Management Committee (RMC) has been assigned to oversee risk management throughout the organisation including business continuity management. The committee is responsible for considering the relevant policies before the approval of the Board of Directors.
3. The Sub-Risk Management Committee (SRMC) is responsible for defining the framework and processes for Business Continuity Management to ensure crisis situations are well-planned and handled effectively.
4. The Company has established a Risk Response Team to manage emergency situations that arise, consisting of executives from various departments who are responsible for assessing the severity of the incident, as well as determining measures to handle and monitor the situation. The team also decides which management plan to use for recovery the situation as quickly as possible. The team reports its progress and results to the Sub Risk Management Committee (SRMC).
5. The Company has formed a Risk Management Team to be responsible for overseeing the organisation's Business Continuity Management. The team collaborates with representatives from each department involved in critical business processes to ensure that the measures are being implemented effectively.
6. The Risk Management Team has been assigned by the Company to develop the Business Continuity Plan, determining testing methods, and making improvements to ensure that the plan is comprehensive, accurate, and up to date. The plan must be reviewed at least once a year or when there are any significant changes.
7. The Company encourages all executives and staff to be aware of supporting and complying with the Company's Business Continuity Management Policy as part of fostering the Risk Culture within the organisation.

This Policy has been considered and approved by the Board of Directors at the meeting No. 9/2025 on 16 December 2025 and shall enter into force from 16 December 2025 onwards.

Mr. Apichart Chutrakul
Chairman of the Board
Sansiri Public Company Limited